## **Booking.com**

## **Guest Review Awards 2018**

## Dear Partner,

A glowing review is a thank you note the whole world can see. And in 2018, you impressed your guests so much that they said thanks again and again - and now, your property review score is one of the highest on Booking.com.

That's why we are honoured to present you with the 2018 Booking.com Guest Review Award. From all of us at Booking.com, congratulations!

A Guest Review Award is no small achievement. Delivering such an incredible experience to your guests is the result of dedication, passion and a lot of hard work. To showcase your accomplishment, we invite you to display your Guest Review Award in your property and share it online with the hashtag **#GuestsLoveUs**.

We're proud to call you our partner, and - just like your many happy quests - we want to give you our biggest thanks.

Here's to many more years of celebrating success and Growing Together.

Our warmest wishes,

Jameslitate

James Waters

Vice President Of Partner & Customer Services Booking.com